

eShop complete user guide

Slug: eshop | Category: eshop

Summary

Complete eShop guide: open the mall, list/search products, buy with PayFast, join as staff or owner, design your shelf, upload multi photos/videos on mobile or web (? Photo / file chooser), promos, deactivate products, end promos, manage fees. URLs: /eshop (mall) and /eshop// or /e// (same storefront).

Guide

1. Shop as a buyer

- open mall - all eShops (same as web /eshop)
- search products all skincare - mall-wide search
- buy Product Name - PayFast checkout
- Web storefronts: /eshop/<slug>/ or /e/<slug>/ (identical shelf; both work for every shop including madamthamie and nino)

2. Sell / manage your shelf

- design my eshop - wizard (exit with stop)
- list my products - your catalog only
- add product NAME photo - multi gallery photos (mobile picker or web ? Photo)
- add product NAME video / ? narration
- update product photo for NAME - replace main
- change product price NAME to R599
- promo NAME at R150 was R200 - shelf promo badge
- end promo NAME / remove promo NAME - end live promo
- deactivate product NAME / remove product NAME - hide from shelf
- join eshop SLUG as sales / as owner
- pending joins · approve join ID
- my platform fees - 3% platform share
- request payment R150 for invoice ? - link + QR

3. Product photos on web (PC)

- Link the browser with login to web / scan QR (full dashboard, not Demo Mode).
- Say add product ExactShelfName photo (or update product photo for ExactShelfName).
- The PC file chooser opens immediately. Or click the green ? Photo button next to the mic, or the ? Attach photo chip.
- Select one or more images. Chat confirms save and gallery count. Media applies to the shelf - no support ticket for normal pick-and-upload.

Use the exact shelf name from list my products. Mobile still opens the in-app multi-select picker for the same

commands.

4. Verify media

After upload, chat shows a success bubble with image count. Open your shelf and swipe the gallery. Linked web and mobile see the same history bubbles.

5. Exit points

Design, training, join claim, and payment pickers all accept stop / cancel. Cancel the file chooser anytime.

Chat commands

eshop help · open mall · list products · add product NAME photo · deactivate product NAME · end promo NAME · join eshop · design my eshop

Exit multi-step flows

Say STOP or CANCEL or EXIT at any time. Say CONTINUE to stay in the current wizard.

How-to videos

Homepage reel: <https://businesssite.online/businesssite#how-to-register>

Chat: say "how-to videos" or "guide eshop"

Screenshot: mall.png

