

# Email from chat

Slug: email | Category: email

## Summary

Send and receive mail from chat via your platform mailbox. Registered BusinessSite receivers get Human+AI formalisation; external addresses send direct with an advert. Mention users by name or phone instead of typing email.

## Guide

Mailbox

Each profile gets name\_uuid@businesssite.online (Mailcow).

Who gets screening?

- Registered BusinessSite users (matched by name, phone, or email) ? Human + AI formalisation queue
- External / unregistered addresses ? sent direct (no screening) with a short BusinessSite Emailing advert

Commands

- email to person@domain.com: message in any language
- email to Thabo Mokoena: hi? or email to 0821234567: hi?
- reply email #ID: body
- my mailbox / my emails
- check my email - IMAP fetch
- listen to email #ID
- my mother tongue is isiZulu

Admin (Mailing Support Queue)

Full subject, draft body, formal body, attachments, and preview of the complete email before send.

Exit

If waiting for body, send full one-shot or say stop.

## Chat commands

email help · email to name|phone|address: body · my emails · check my email · my mother tongue is ? · guide email

## Exit multi-step flows

Say STOP or CANCEL or EXIT at any time. Say CONTINUE to stay in the current wizard.

## How-to videos

Homepage reel: <https://businesssite.online/businesssite#how-to-register>

Chat: say "how-to videos" or "guide email"